



Date for the Month Ending August 2022

| SN | Received | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 2 | SEBI (SCORES) | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 3 | Depositories | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 4 | Other Sources (If any) | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 5 | Grand Total | Nil | Nil | Nil | Nil | Nil | Nil | Nil |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April-2022 | Nil | Nil | Nil | Nil |
| 2 | May-2022 | Nil | Nil | Nil | Nil |
| 3 | June-2022 | Nil | Nil | Nil | Nil |
| 4 | July-2022 | Nil | Nil | Nil | Nil |
| 5 | August-2022 | Nil | Nil | Nil | Nil |
| 6 | September-2022 | | | | |
| 7 | October-2022 | | | | |
| 8 | November-2022 | | | | |
| 9 | December-2022 | | | | |
| 10 | January-2023 | | | | |
| 11 | February-2023 | | | | |
| 12 | March-2023 | | | | |
| | Grand Total | | | | |

*should include complaints of previous months resolved in the current month, if any

**should include total complaints pending as on the last day of the month, if any ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2017-18 | Nil | Nil | Nil | Nil |
| 2 | 2018-19 | Nil | Nil | Nil | Nil |
| 3 | 2019-20 | Nil | Nil | Nil | Nil |
| 4 | 2020-21 | Nil | Nil | Nil | Nil |
| 5 | 2021-22 | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil |